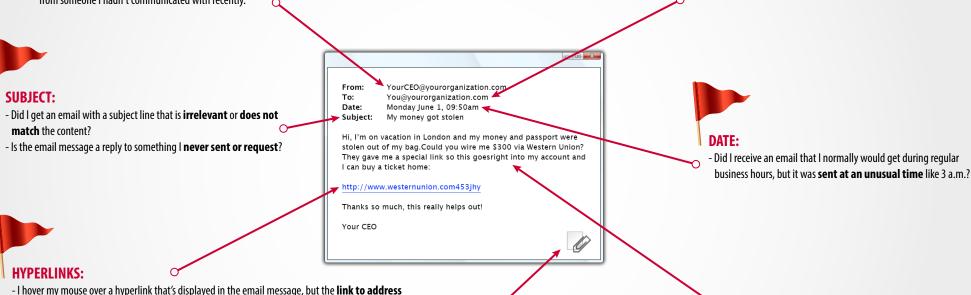
## FROM:

- I don't recognize the sender's email address as someone I ordinarily communicate with.
- This email is from someone outside my organization and it's not related to my job responsibilities.
- This email was sent from **someone inside the organization** or from a customer, vendor, or partner and is very unusual or out of character.
- Is the sender's email address **from a suspicious domain**? (like micorsoft-support.om)
- I don't know the sender personally and they were not vouched for by someone I trust.
- I don't have a business relationship nor any past communications with the sender.
- This is an unexpected or unusual email with an embedded hyperlink or an attachment from someone I hadn't communicated with recently.

## **Social Engineering Red Flags**



- I was cc'd on an email sent to one or more people, but I don't personally know the other people it was sent to.
- I received an email that was also sent to an **unusual mix of people**. For instance a seemingly random group of people at your organization whose last names start with the same letter, or a whole list of unrelated addresses.



- is for a different web site. (This is a big red flag.)
- I received an email that only has long hyperlinks with no further information and the rest of the email is completely blank.
- I received an email with a **hyperlink that is a misspelling** of a known web site. For instance, www.bankofarnerica.com - the "m" is really two characters - "r & n")



- The sender included an email attachment that I was not expecting or that makes no sense in relation to the email message. (This sender doesn't ordinarily send me these types of attachment(s).)
- I see an attachment with a **possibly dangerous file type**. The only file type that is **always safe to click** on is a .TXT file.)

- Is the sender asking me to click on a link or open an attachment to avoid a negative consequence, or to gain something of value?

**CONTENT:** 

- Is the email **out of the ordinary**, or does it have **bad grammar** or **spelling errors**?
- Is the sender asking me to click a link or open up an attachment that **seems odd** or **illogical**?
- Do I have an uncomfortable gut feeling about the sender's request to open an attachment or click a link?
- Is the email asking me to look at a **compromising or embarrassing picture** of myself or someone I know?

