Activating Apple Pay

Steps – Apple Pay Customer Activation

1. Identify if you have a compatible device (see the chart below.) If you do not know what device model you have proceed to Step 1A. If you have a compatible device proceed to Step 2. If you do not have a compatible device you will not be able to activate Apple Pay for your MB&T debit card.

Apple Pay is compatible with these devices.

Products	In Apps	In Stores
iPhone iPhone 6s, iPhone 6s Plus, iPhone 6, iPhone 6 Plus, iPhone SE	✓	✓
Apple Watch Paired with iPhone 5 or later.		✓
iPad iPad Pro, iPad Air 2, iPad mini 4, iPad mini 3	✓	

1A. If you are unsure which device you have, follow these instructions:

1. Unlock the device and open Settings>General>About>Model and note the model number
2. Open the Safari or other web browser and go to EveryMac.com
3. Click on **Lookup** in the top menu
4. Enter your model number (it is not need to be case sensitive, for instance: mg5w2ll/a) and click the Lookup button.

Enter Mac, iPod, iPhone or iPad Identifier: mg5w2ll/a   Lookup

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Keywords=mg5w2ll/a

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iPhone 6 (CDMA/Verizon/A1549)   1.4 GHz* Apple A8*

Intro.	September 9, 2014*	Disc.	None
Order	MG5X2LL/A*	Model	A1549 (EMC 2816*)
Family	iPhone 6	ID	iPhone7,2
RAM	1 GB*	VRAM	None
Storage	16, 64, 128 GB*	Optical	None

Complete iPhone 6 (CDMA/Verizon/A1549) Specs

2. Unlock your device and go to the Wallet app by tapping on the Wallet icon.


Wallet

3. If you have already activated Apple Pay on your phone you will see your default card (image on the left).

   If you have not already added a card to your wallet you may see the standard default welcome screen (image on the right.)

   If you see a default card select the + symbol at the top right of the screen to provision an additional card.

   If you have not yet added a card you may be forwarded automatically to the standard default welcome screen. In some instances a popup screen may require you to sign in to iCloud before you can continue to the standard default welcome screen (center image).

   When you enter your credentials and see the standard default welcome screen select Next at the top right of the screen to provision a new card.
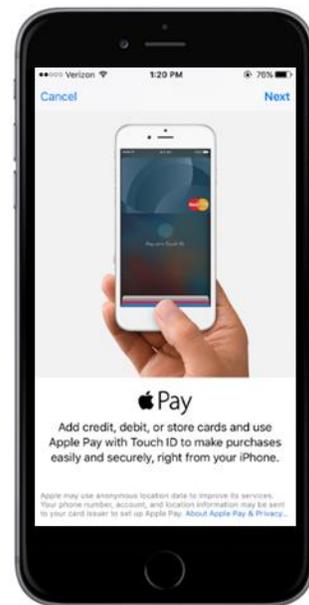
4. After you have selected Next in the previous step you will be forwarded to the Add Card Screen and the camera will be activated.

5. Place the card on a flat surface. Stand directly over the card and position the phone so that the card is just within in the image capture area and hold the phone as still as possible.

6. The camera on your device will attempt to recognize the account number, the expiration date and the name and automatically collect the information. For a brief moment you will see an overlay of the information and then the application will send you to the next screen.

   In many cases the camera may not be able to recognize any of the characters or only recognize some of the fields. In this case you will need to enter the remaining information manually after you have been auto forwarded. Another alternative for entering the card information instead of using the camera is to select the link at the bottom of the page Enter Card Details Manually.

7. At this Step some, but not all of your information has been captured by the phone or you have selected Manual Activation. If all your information was captured skip to Step 8. In the data entry boxes fill in the Name and Card Number details exactly as it appears on your debit card and select Next from the top right of the screen.
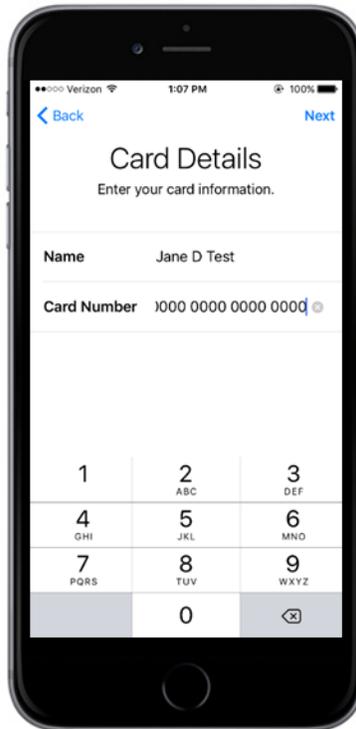
8. On this screen you will enter your card Expiration Date and Security Code also known as your CVV code. If the camera did not automatically pick up your Expiration Date from the front of the card, enter that by "rolling" the date dials at the bottom of the screen to the Expiration Date found on your card.

9. Flip the debit card over and find your CVV Code. This is a 3 digit numeric code found at the end of the signature strip. Enter that into the Security Code field and select Next from the top right of the screen.
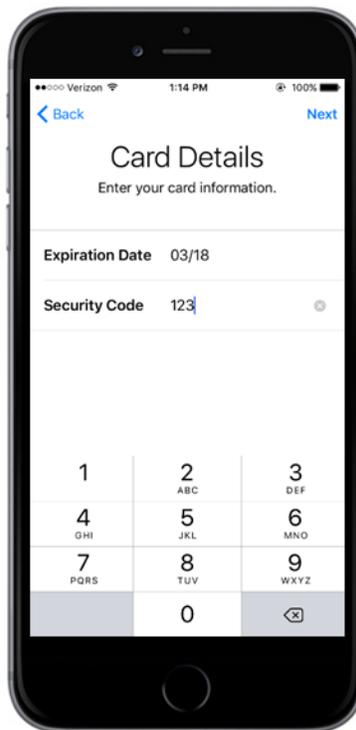
10. If you have entered the details correctly, a quick message will flash "Adding Card" and you will then be brought to the Terms and Conditions screen. If you agree to the Terms and Conditions select Agree at the bottom right of the screen. If you select Disagree the process will be terminated. If you have selected Agree your will be prompted a second time to verify your response. If you select Agree again you will be brought to a summary page briefly and then automatically forwarded to a Card Validation Page.

Note: At this Step, you may be automatically validated by Apple and you will be provided with a message that your card is now ready to make Apple Pay purchases.
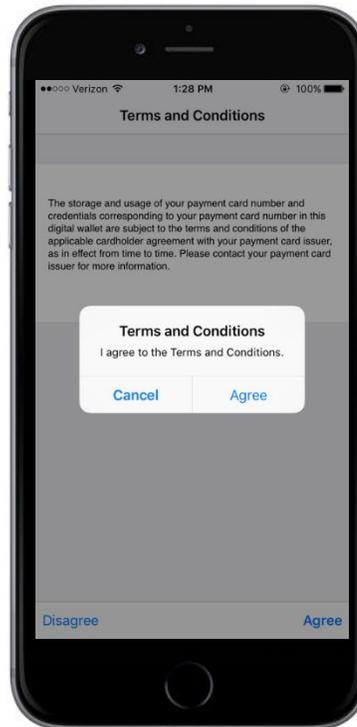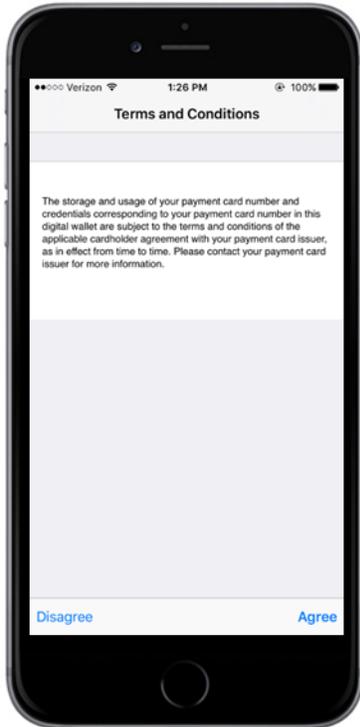
11. At the Card Verification page you will be provided with instructions for verifying your identity. This is an added security step where you will need to phone a Customer Service agent and provide the security information you have setup for your debit card account. As a convenience we have enabled 24 hour assistance at this number. If you are on a device that is not a phone, such as an iPad, you will need to call from a phone enabled device. If you are activating from an iPhone, by selecting the Next button at the top right of the screen your phone will automatically dial the Customer Service number to begin the verification process.

12. Once you have passed the verification process, the Customer Service agent will activate your card for immediate use for Apple Pay payments.